



# Community Crisis Center

*Partnership of*



## Purpose:

The Community Crisis Center espouses a "no-wrong-door" philosophy in helping each person seeking crisis stabilization assistance, regardless of the individual's ability to pay.

## Shared Vision:

The Community Crisis Center creates an interconnected vertical network of collaborative programs and services that provide the best level of care at the most efficient and effective site of care increasing the number of services in the community, reducing the number of admissions to the Montana State Hospital from Yellowstone County and the surrounding area.

## Fast Facts:

- Established in 2006 as a not-for-profit limited liability company by Billings Clinic, St. Vincent Healthcare, the South Central Montana Regional Mental Health Center and RiverStone Health
- The first and only licensed outpatient crisis management program in Montana
- Staffed 24 hours per day, seven days a week by a combination of registered nurses, licensed mental health therapists and mental health technicians
- Successfully reduced inappropriate utilization of local hospital emergency departments
- Decreased the number of short-term inpatient hospital admissions
- Driving force in reducing the inmate population at the Yellowstone County Detention Facility
- Provided Crisis Intervention Training (CIT) for 134 law enforcement officers
- Provided care and services to nearly 3,000 individuals since opening (over 11,500 client presentations)
- Serving individuals from 29 Montana counties and 23 states
- Clients seek assistance from the Community Crisis Center for (in order of frequency):
  - ◊ stabilization services,
  - ◊ access to mental health services,
  - ◊ treatment for addictions/assistance with substance abuse,
  - ◊ medical care, and
  - ◊ food, clothing and housing assistance
- 72% of people utilizing the Community Crisis Center have co-occurring disorders; a diagnosis of mental illness in addition to substance abuse/dependence
- 65% of clients are homeless or at-risk of being homeless
- 69% of clients are male
- 38% of clients are Native American; attributing to 51% of the visits
- 9% of clients are Veterans
- 78% of clients have no payment source
- Average client spends just over 12 hours at the Community Crisis Center
- Average client is 40 years old